

WRC...FY 2016 REPORT OF SERVICES

PROGRAM SERVICES

- A total of 470 individuals with barriers to employment were served at WRC in FY 16.
- Obtained CARF (Commissions on Accreditation of Rehabilitation Facilities) Accreditation for next 3 Years. This is a major accomplishment that allows WRC to continue serving its mission
- Expanded ADRS (AL Department of Rehabilitation Services) contract to include Escambia County, AL. WRC now serves disabled individuals in 12 AL Counties.
- Initiated a Job Readiness Program and served over 150 high school students in AL and FL
- Expanded Ticket To Work Services and Oversight
- Increased number of Employment Specialists serving clients in AL, GA, and FL from 4 to 9; increases the number of individuals providing direct placement services.
- Participated in a SourceAmerica AbilityOne Employee Survey
- 2 WRC Employees completed their Masters Degrees, 6 undergraduate and graduate level interns completed more than 2,000 hours of supervision under WRC Counselors in relationship with Troy University.; 4 staff members were certified as Job Coaches by Virginia Commonwealth University and 1 staff member was selected and completed certification requirements to come a CARF Surveyor.



ENVIRONMENTAL/INDUSTRIAL SERVICES

- Trained 58 consumers preparing them for employment in the community
- Acquired new contract with Dale County, AL Commission providing litter pickup
- Expanded scope of work with Dunbarton adding 3 employees, two with disabilities
- Hired 5 employees with disabilities



LAUNDRY SERVICES

- Trained 68 individuals with barriers to employment in FY 16
- Processed 2.5 million pounds of linen
- Served regional healthcare facilities to include Flowers Hospital, the Pensacola Naval Hospital and the Albany Marine Depot.
- Processed laundry for the Veterans' Administration in TN servicing VA facilities in Memphis, Nashville and Millington; employed 13 individuals including 10 individuals with disabilities.
- Initiated a contract with clinic in Ft. Jackson, SC employing one individual with a disability in a plant with more than 100 employees.
- Served Houston County, AL Corrections Facility; working to grow services in other county/city corrections facilities in region.

ASSURED DATA DESTRUCTION

- Collected and shredded over 1 million pounds of paper
- Shipped 842 bales of paper
- Saved 8,820 trees - 1 ton of recycled paper saves 17 trees.
- ADD was Re-Certified by NAID (National Association of Information Destruction).
- Completed 3 audits by national shred/security organizations
- Hosted 6 community shred-day events for commercial and residential customers.
- Customer base continues to increase with nearly 450 customers in AL, GA, and FL.



THE R.E.A.L. (REFURBISHED EQUIPMENT ASSISTING LIVES) PROJECT

- Received 933 donated assistive technology items
- Loaned 895 items at a value of \$278,664 to disabled individuals; \$9,573 savings to ADRS clients
- Received 991 requests for items
- WRC team member assigned to The REAL Project completed ADRS Adaptive Driving Services Course and was issued AL Driver's License
- High Attendance at JonJam '16 held at the National Peanut Festival

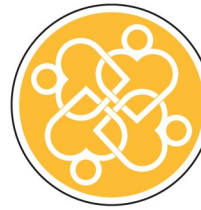


AMBUCS of the WIREGRASS

- Provided 34 AMTRYKES to individuals with disabilities
- 3 AMTRYKES purchased for evaluations
- ALL AMTRYKES purchased with monies made possible through a grant by the Dothan Rotary Club, proceeds from JonJam '16, and community donations.



Held each October, National Disability Employment Awareness Month is a national campaign that raises awareness about disability employment issues and celebrates the many and varied contributions of America's workers with disabilities. WRC participated in proclamations signed by local City and County Governments.



WRC, Inc.

Connecting People. Linking Lives.

FY 2016 ANNUAL REPORT



MISSION STATEMENT

Linking lives by assisting individuals in securing employment, overcoming vocational barriers and achieving personal independence.